

Japan Credit Rating Agency, Ltd. (JCR) announces the following credit rating.

Rakuten Card Co., Ltd. (security code: -)

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: from #A/Negative to A-
Outlook: Negative
Bonds: from #A/Negative to A-
<Affirmation>
CP: J-1

Rakuten Bank, Ltd. (security code: 5838)

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: from #A/Negative to A-
Outlook: Negative
<Affirmation>
Short-term Issuer Rating: J-1

Rakuten Securities, Inc. (security code: -)

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: from #A/Negative to A-
Outlook: Negative

Rakuten General Insurance Co., Ltd. (security code: -)

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: from #A/Negative to A-
Outlook: Negative

Rationale

Rakuten Card Co., Ltd., Rakuten Bank, Ltd., Rakuten Securities Inc., and Rakuten General Insurance Co., Ltd. are consolidated subsidiaries of Rakuten Group, Inc. and operate the FinTech businesses. Based on the degree of control and involvement of Rakuten Group and their managerial importance, the long-term issuer rating of each of these companies is equivalent to the group creditworthiness of Rakuten Group. JCR has downgraded the long-term issuer rating of Rakuten Group by one notch and removed it from Credit Monitor. JCR has also downgraded the long-term issuer ratings of these group companies by one notch and removed them from Credit Monitor, and placed Negative outlook on their long-term issuer ratings in line with the outlook for Rakuten Group's rating.

Issuer: Rakuten Card Co., Ltd.

Rakuten Card Co., Ltd. (the "Company") is a credit card company under the Rakuten Group. Rakuten Group holds 100% of the voting rights and dispatches several directors to the Company. The degree of control and involvement by Rakuten Group is strong, with a high degree of integration in management decision-making and administration. The Company provides settlement and financial functions and plays a role in retaining customers by giving them points, as the core of Rakuten Group's FinTech businesses. The Company is positioned to be strategically and functionally important, and has a high degree of managerial importance to the Rakuten Group. The Company has a strong market position and competitiveness in the credit card membership business, leveraging the strength of Rakuten Ecosystem. The number of cards issued and the shopping transaction value continue to grow at a high rate, and the Company's business is steadily expanding.

Hidekazu Sakai, Kenta Asada

Issuer: Rakuten Bank, Ltd.

Rakuten Bank, Ltd. (the "Bank") is an Internet bank under the Rakuten Group. Although Rakuten Group's voting rights in the Bank have decreased since its listing on the Tokyo Stock Exchange in April 2023 and the Bank is now more independent in terms of management and administration, the Bank is still a consolidated subsidiary of Rakuten Group. The Bank's strategic and functional importance to the Rakuten Group, which aims to expand Rakuten Ecosystem, remains also unchanged, as it provides settlement and financial functions and plays a role in retaining customers, as the core of Rakuten Group's FinTech businesses. The Bank's performance is strong, supported by fast-paced growth in the number of accounts, loan balances, and monetary claims bought.

Tsuyoshi Ohishi, Tatsuya Shimizu

Issuer: Rakuten Securities, Inc.

Rakuten Securities, Inc. (the "Company") is an Internet securities company under the Rakuten Group. Rakuten Group holds 80.01% of the voting rights in the Company through its wholly owned subsidiary Rakuten Securities Holdings, Inc. ("Rakuten Securities HD"). The remaining 19.99% is held by Mizuho Securities Co., Ltd., with which the Company has an alliance. Rakuten Securities HD plans to list its shares on the stock exchange, and Rakuten Group's voting rights in the Company are expected to decrease from the current level, which will increase the Company's independence in terms of management and administration. However, the Company is positioned to be strategically and functionally important to the Rakuten Group, which aims to expand Rakuten Ecosystem, as it plays a role in retaining customers, as the core of Rakuten Group's FinTech businesses. Rakuten Securities will continue to be a consolidated subsidiary of Rakuten Group after the listing, and its high importance to Rakuten Group will not change. The number of accounts and assets under management are growing at a very fast pace, thanks to the strength of the Group's customer base and measures that take advantage of synergies with the Group.

Kengo Sakaguchi, Tatsuya Shimizu

Issuer: Rakuten General Insurance Co., Ltd.

Rakuten General Insurance Co., Ltd. (the "Company") is a non-life insurance company under the Rakuten Group. Rakuten Group holds 100% of the voting rights and dispatches several directors to the Company. The degree of control and involvement by Rakuten Group is strong, with a high degree of integration in management decision-making and administration. In addition, there are many businesses in Rakuten Ecosystem, which have high affinity with non-life insurance, such as EC, credit cards, travel and golf, and it is easy to envision group synergies with the Company. The Company is positioned to be strategically and functionally important, and has a high degree of managerial importance in the Rakuten Group. Capital support was also provided through Rakuten Insurance Holdings Co., Ltd., an intermediate holding company. Synergies within Rakuten Ecosystem are also being realized, such as an increase in the number of members who use Rakuten Points to pay insurance premiums.

Seito Achiha, Kota Matsuzawa

Rating

Issuer: Issuer: Rakuten Card Co., Ltd.

<Credit Monitor Removal> <Rating Change>

Long-term Issuer Rating: A- Outlook: Negative

| Issue | Amount (bn) | Issue Date | Due Date | Coupon | Rating |
|-------------|-------------|---------------|---------------|--------|--------|
| Bonds no. 2 | JPY 20 | Dec. 12, 2019 | Dec. 12, 2024 | 0.300% | A- |
| Bonds no. 3 | JPY 10 | Dec. 12, 2019 | Dec. 11, 2026 | 0.420% | A- |
| Bonds no. 4 | JPY 30 | Dec. 23, 2020 | Dec. 23, 2025 | 0.49% | A- |
| Bonds no. 5 | JPY 30 | Dec. 17, 2021 | Dec. 17, 2024 | 0.300% | A- |
| Bonds no. 6 | JPY 14 | Dec. 17, 2021 | Dec. 17, 2026 | 0.620% | A- |
| Bonds no. 7 | JPY 5 | Dec. 17, 2021 | Dec. 15, 2028 | 0.830% | A- |
| Bonds no. 8 | JPY 11 | Dec. 17, 2021 | Dec. 17, 2031 | 1.070% | A- |
| Bonds no. 9 | JPY 50 | Dec. 16, 2022 | Dec. 16, 2027 | 1.65% | A- |

<Affirmation>

CP: J-1

Maximum: JPY 300 billion

Issuer: Rakuten Bank, Ltd.

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: A- Outlook: Negative
<Affirmation>
Short-term Issuer Rating: J-1

Issuer: Rakuten Securities, Inc.

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: A- Outlook: Negative

Issuer: Rakuten General Insurance Co., Ltd.

<Credit Monitor Removal> <Rating Change>
Long-term Issuer Rating: A- Outlook: Negative

Rating Assignment Date: June 19, 2023

The assumptions for the credit ratings and the definitions of the rating symbols are published as "Types of Credit Ratings and Definitions of Rating Symbols" (January 6, 2014) in Information about JCR Ratings on JCR's website (<https://www.jcr.co.jp/en/>).

Outline of the rating methodology is shown as "JCR's Rating Methodology" (November 7, 2014), "Credit Cards and Credit Sales" (June 21, 2022), "Banks" (October 1, 2021), "Securities" (May 8, 2014), "Non-Life Insurance" (July 1, 2013) and "Rating Methodology for Group Companies of Corporate Group" (September 1, 2022) in Information about JCR Ratings on JCR's website (<https://www.jcr.co.jp/en/>).

The rating stakeholder participated in the rating process of the aforementioned credit ratings.

Japan Credit Rating Agency, Ltd.

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JCR publishes its press releases regarding the rating actions both in Japanese and in English on the same day. In case that it takes time to translate rating rationale, JCR may publicize the summary version, which will be replaced by the full translated version within three business days. (Regarding Structured Finance products, JCR only publicize the summary version in English.)



INFORMATION DISCLOSURE FORM

Japan Credit Rating Agency, Ltd.

Disclosure Required by Paragraph (a)(1)(ii) of Rule 17g-7

| | |
|--------------------------|-------------------------------------|
| Issuer: | Rakuten Card Co., Ltd. |
| Issuer: | Rakuten Bank, Ltd. |
| Issuer: | Rakuten Securities, Inc. |
| Issuer: | Rakuten General Insurance Co., Ltd. |
| Rating Publication Date: | June 21, 2023 |

1

The Symbol, Number, or Score in the Rating Scale used to Denote Credit Rating Categories and Notches and, the Identity of the Obligor or the Identity and a Description of the Security or Money Market Instrument as Required by Paragraph (a)(1)(ii)(A) of Rule 17g-7

- Please see the news release. If the credit rating is a private rating, please see the report for private rating.

2

The version of the procedure or methodology used to determine the credit rating; as Required by Paragraph (a)(1)(ii)(B) of Rule 17g-7

- Please see the news release. If the credit rating is a private rating, please see the report for private rating.

3

The Main Assumptions and Principles used in Constructing the Procedures and Methodologies used to Determine the Credit Rating as Required by Paragraph (a)(1)(ii)(C) of Rule 17g-7

- The credit rating methodology assumes, in principle, to be applied to assess the likelihood of a given debt payment in light of its issuer's condition and business environment, etc. in the relevant future. There is certain limitation, however, in the time horizon that the rating foresees.
- The credit rating methodology assumes, in principle, that the factors posted in the below are particularly important for such likelihood to be determined, and that the rating determination is made by evaluating each of them not only quantitatively but also employing qualitative analyses.

A) Business Bases

The likelihood of a given debt payment is highly conditional to its issuer's business bases - how they can be maintained/ expanded into the future and thereby secure earnings and cash flows in adequacy and in a sustainable way.

B) Financial Grounds and Asset Quality

The likelihood of debt payment is highly dependent on the degree of the issuer's indebtedness and loss absorption capacity in terms of equity capital. Also notable is that a financial institution might see a significant loss of financial grounds as a result of changes in value of the assets under its possession.

C) Liquidity Positions

The likelihood of debt payment is highly dependent on the adequacy of the issuer's cash and other sources of repayment (liquidity positions).

D) Related Parties' Status and Stance of Support/ Assistance for the Issuer

The likelihood of debt payment is affected one way or the other by the issuer's related parties such as parent company, subsidiary, guarantor, and the government of the issuer's business domicile, etc. - by their own conditions and/ or position of support/ assistance for the issuer.

E) Order of Seniority in Debt Payment

The likelihood of debt payment can be different between given debts of the same issuer. The likelihood of debt payment for an individual debt is dependent on the issuer's discretion, and/ or its rank relative to other debts of the same issuer in the order of seniority in principal/ interest payment which is determined by design as financial product or by laws, etc.

4 The Potential Limitations of the Credit Rating as Required by Paragraph (a)(1)(ii)(D) of Rule 17g-7

- The credit rating herewith presented by JCR is its summary opinion with regard to the likelihood of given debt payment and hence not necessarily a perfect representation of such likelihood. The credit rating is not intended to estimate the probability of default or the loss on given default, either.
- The objective of the credit rating herewith presented does not include any concerns other than the likelihood of debt payment, such as risks of price changes, market liquidity, etc.
- The credit rating herewith presented is necessary to be reviewed along with possible changes of the issuer of rated objects in its business performance and/ or circumstances which include regulatory environment, and hence subject to possible alteration.

5 Information on the Uncertainty of the Credit Rating as Required by Paragraph (a)(1)(ii)(E) of Rule 17g-7

- The information used for the determination of credit rating as herewith presented is obtained by JCR from the issuer of rated objects and other sources that JCR trusts in terms of accuracy and reliability but possibly contains errors due to human, non-human or other causes. Consequently, the credit rating determined on the grounds of such information does not constitute, explicitly or implicitly, any representation or warrant of JCR on the information itself or any consequences of its use in terms of accuracy, relevance, timeliness, wholeness, market value, or usefulness for any specific purposes.

6 Use of Due Diligence Services of a Third Party in Taking the Rating Action as Required by Paragraph (a)(1)(ii)(F) of Rule 17g-7

- There is no use of any third-party due diligence service in the determination of the credit rating herewith presented.

7 Use of Servicer or Remittance Reports to Conduct Surveillance of the Credit Rating Required by Paragraph (a)(1)(ii)(G) of Rule 17g-7

- There is no use of any servicer or remittance report to conduct surveillance of the credit rating herewith presented.

8 The Types of Data Relied Upon for the Purpose of Determining the Credit Rating as Required by Paragraph (a)(1)(ii)(H) of Rule 17g-7

- The information posted in the below, which includes data, is used for the determination of the credit rating herewith presented.

A) Audited financial statements presented by the rating stakeholders

B) Explanations of business performance, management plans, etc. presented by the rating stakeholders

9 Overall assessment of the Quality of Information Available and Considered in Determining the Credit Rating as Required by Paragraph (a)(1)(ii)(I) of Rule 17g-7

- JCR holds its basic policies for securing the quality of information as a base of due diligence for the determination of credit ratings. The information used as a base for the determination of credit rating herewith presented satisfies such policies, which include the audit by an independent auditor, the warranty made by the issuer, the publication by the issuer, some independent media or, otherwise, JCR analyst's scrutiny, etc.
- JCR sees no particular weakness in the quality of information used for the determination of the credit rating herewith presented as compared to the information used in other cases of the credit rating for comparable issuers or ratable objects.
- If the credit rating is an Indication, please see the report for Indication.

10 Information Relating to Conflicts of Interest as Required by Paragraph (a)(1)(ii)(J) of Rule 17g-7

- JCR receives payment of compensation for the determination of the credit rating herewith presented from either one of those parties who are issuer, underwriter, depositor or sponsor.
- JCR did not receive in the last fiscal year in the past payment of compensation from the same party for any kind of JCR's service other than the determination of public or private credit rating, such as one in the ancillary business.

11 Explanation or Measure of the Potential Volatility of the Credit Rating as Required by Paragraph (a)(1)(ii)(K) of Rule 17g-7

A) Business Bases

The credit rating is subject to alteration if there is improvement or deterioration of the issuer's business bases, since its revenue, etc. may improve or deteriorate by the change in its business management policies, clients' preferences, competitive situation, or a technological innovation. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change in the business bases is large.

B) Financial Grounds and Asset Quality

The credit rating is subject to alteration if the issuer increases/ decreases its debt/ capital or vice versa and thereby makes its individual debt payment liability less or more bearable and its loss absorption capacity into the future decreased or increased. Also, the changes in the quality of asset under the issuer's holding may affect the credit rating, since such changes could raise or lower the likelihood of future loss of the issuer's financial grounds. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change in the financial grounds and/ or asset quality is large.

C) Liquidity Positions

The credit rating is subject to alteration if there is a change in the issuer's financial management policy or in the relations with fund procurement sources and the change thereby makes its liquidity positions improve or deteriorate. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change is large.

D) Related Parties' Status and Stance of Support/ Assistance for the Issuer

The credit rating is subject to alteration if there is a change in the issuer's parent company or subsidiary, guarantor or other provider of credit enhancement, or the government of the issuer's business domicile, or other related parties' own conditions and/ or position of support/ assistance for the issuer, and the change thereby makes its business bases, financial grounds and/ or liquidity positions improve or deteriorate, and/ or making the effectiveness of guarantee and other credit enhancement improve or deteriorate. The resultant alteration of the credit rating is usually a notch, with possibility of a few notches if and when the change is large.

E) Order of Seniority in Debt Payment and Non-Payment Forgiven by Contract

The credit rating is subject to alteration if there is a change in the rated debt's status in the order of seniority relative to other debts caused by the improvement/ deterioration of the issuer's financial condition. The resultant alteration of the credit rating is usually a notch, with possibility of a few notches if and when the change is large. Also, in case of the financial products for which non-payment of interest/ principal is contractually permissible, the credit rating is subject to alteration if and when the likelihood of such non-payment is projected to increase or decrease. The resultant alteration of the credit rating could be by a notch but often as much as a few notches.

F) Rise and Fall in General Economy and Markets

The credit rating is subject to alteration if there is a rise/ fall in the general economy and/ or the markets inducing the issuer's revenues/ expenses to increase/ decrease and vice versa, etc. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change is exceptionally large.

G) Various Events

The credit rating is subject to alteration on occurrence of various events, such as change in the issuer's major shareholders, M&A and other organizational change, accident, violation of the law, litigation, legal/ regulatory change, natural disaster, etc., which are unforeseeable at the time when the credit rating is determined, causing a significant change on the issuer's business bases, financial grounds, etc. The resultant alteration of the credit rating could be by a notch but more often than not as much as a few notches.

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Information on the Content of the Credit Rating, Including the Historical Performance of the Credit Rating and the Expected Probability of Default and the Expected Loss in the Event of Default as Required by Paragraph (a)(1)(ii)(L) of Rule 17g-7

- Historical records of the credit rating herewith presented are posted in the end of this paper.
- The credit rating herewith presented by JCR is its summary opinion with regard to the likelihood of given debt payment and hence not necessarily a perfect representation of such likelihood. The credit rating is not intended to estimate the probability of default or the loss on given default, either.
- Facts of the probability of default are posted as Form NRSRO Exhibit 1 on the JCR website under the URL:

<https://www.jcr.co.jp/en/service/company/regu/nrsro/>

Information on the Sensitivity of the Credit Rating to Assumptions Made as Required by Paragraph (a)(1)(ii)(M) of Rule 17g-7

A) Business Bases

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's business bases and powers of earning or cash flow generation, etc. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's business bases on some drastic change in the operational environments, etc.

B) Financial Grounds and Asset Quality

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's financial grounds and asset quality. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's financial grounds and/ or asset quality on some drastic change in its business bases.

C) Liquidity Risks

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's liquidity positions. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's liquidity positions on some drastic change in its financial management policy or relations with fund procurement sources, etc.

D) Related Parties' Status and Stance of Support/ Assistance for the Issuer

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's parent company or subsidiaries, guarantor or other providers of credit enhancement, the government of the issuer's business domicile or other related parties' status and stance of support/ assistance for the issuer. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if there is a major change on the part of related parties, such as replacement, disappearance, some drastic improvement/ deterioration of financial grounds/ balances, etc.

E) Rise and Fall in General Economy and Markets

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the prospects of general economy and markets. JCR expects the change should be most likely by a notch but could be as much as a few notches, should the economy or the markets change so greatly.

Information on the Representations, Warranties, and Enforcement Mechanisms of an Asset-backed Security as Required by Paragraph (a)(1)(ii)(N) of rule 17g-7

- The credit rating herewith presented is not for an ABS product, and hence no relevant issue.

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The Historical Performance of the Credit Rating

| Issuer Name | Issue Name | Publication Date | Rating | Outlook/Direction |
|------------------------|-------------------|--------------------|--------|-------------------|
| Rakuten Card Co., Ltd. | Issuer(Long-term) | July 11, 2011 | BBB+ | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | August 27, 2012 | A- | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | August 29, 2013 | A- | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | August 26, 2014 | A- | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | September 4, 2015 | A | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | September 20, 2016 | A | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | September 15, 2017 | A | Stable |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | April 9, 2018 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | November 1, 2018 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | October 16, 2019 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | September 23, 2020 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | October 4, 2021 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | October 4, 2022 | A | Negative |
| Rakuten Card Co., Ltd. | Issuer(Long-term) | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | CP | July 29, 2011 | J-2 | |
| Rakuten Card Co., Ltd. | CP | August 27, 2012 | J-1 | |
| Rakuten Card Co., Ltd. | CP | August 29, 2013 | J-1 | |
| Rakuten Card Co., Ltd. | CP | August 26, 2014 | J-1 | |
| Rakuten Card Co., Ltd. | CP | September 4, 2015 | J-1 | |
| Rakuten Card Co., Ltd. | CP | September 20, 2016 | J-1 | |
| Rakuten Card Co., Ltd. | CP | September 15, 2017 | J-1 | |
| Rakuten Card Co., Ltd. | CP | April 9, 2018 | J-1 | |
| Rakuten Card Co., Ltd. | CP | November 1, 2018 | J-1 | |
| Rakuten Card Co., Ltd. | CP | March 11, 2019 | J-1 | |
| Rakuten Card Co., Ltd. | CP | October 16, 2019 | J-1 | |
| Rakuten Card Co., Ltd. | CP | September 23, 2020 | J-1 | |
| Rakuten Card Co., Ltd. | CP | October 4, 2021 | J-1 | |
| Rakuten Card Co., Ltd. | CP | March 4, 2022 | J-1 | |
| Rakuten Card Co., Ltd. | CP | October 4, 2022 | J-1 | |
| Rakuten Card Co., Ltd. | Bonds no.2 | December 6, 2019 | A | |
| Rakuten Card Co., Ltd. | Bonds no.2 | September 23, 2020 | A | |
| Rakuten Card Co., Ltd. | Bonds no.2 | October 4, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.2 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.2 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.3 | December 6, 2019 | A | |
| Rakuten Card Co., Ltd. | Bonds no.3 | September 23, 2020 | A | |
| Rakuten Card Co., Ltd. | Bonds no.3 | October 4, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.3 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.3 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.4 | December 8, 2020 | A | |
| Rakuten Card Co., Ltd. | Bonds no.4 | October 4, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.4 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.4 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.5 | December 10, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.5 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.5 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.6 | December 10, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.6 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.6 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.7 | December 10, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.7 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.7 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.8 | December 10, 2021 | A | |
| Rakuten Card Co., Ltd. | Bonds no.8 | October 4, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.8 | May 16, 2023 | #A | Negative |
| Rakuten Card Co., Ltd. | Bonds no.9 | December 2, 2022 | A | |
| Rakuten Card Co., Ltd. | Bonds no.9 | May 16, 2023 | #A | Negative |

The Historical Performance of the Credit Rating

| Issuer Name | Issue Name | Publication Date | Rating | Outlook/Direction |
|--------------------|--------------------|--------------------|--------|-------------------|
| Rakuten Bank, Ltd. | Issuer(Long-term) | April 17, 2014 | A- | Stable |
| Rakuten Bank, Ltd. | Issuer(Long-term) | August 26, 2014 | A- | Stable |
| Rakuten Bank, Ltd. | Issuer(Long-term) | September 4, 2015 | A | Stable |
| Rakuten Bank, Ltd. | Issuer(Long-term) | September 20, 2016 | A | Stable |
| Rakuten Bank, Ltd. | Issuer(Long-term) | September 15, 2017 | A | Stable |
| Rakuten Bank, Ltd. | Issuer(Long-term) | April 9, 2018 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | November 1, 2018 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | October 16, 2019 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | September 23, 2020 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | October 4, 2021 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | October 4, 2022 | A | Negative |
| Rakuten Bank, Ltd. | Issuer(Long-term) | May 16, 2023 | #A | Negative |
| Rakuten Bank, Ltd. | Issuer(Short-term) | April 17, 2014 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | August 26, 2014 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | September 4, 2015 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | September 20, 2016 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | September 15, 2017 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | April 9, 2018 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | November 1, 2018 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | October 16, 2019 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | September 23, 2020 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | October 4, 2021 | J-1 | |
| Rakuten Bank, Ltd. | Issuer(Short-term) | October 4, 2022 | J-1 | |

The Historical Performance of the Credit Rating

| Issuer Name | Issue Name | Publication Date | Rating | Outlook/Direction |
|--------------------------|-------------------|------------------|--------|-------------------|
| Rakuten Securities, Inc. | Issuer(Long-term) | May 1, 2023 | A | Negative |
| Rakuten Securities, Inc. | Issuer(Long-term) | May 16, 2023 | #A | Negative |

The Historical Performance of the Credit Rating

| Issuer Name | Issue Name | Publication Date | Rating | Outlook/Direction |
|--------------------------------|-------------------|--------------------|--------|-------------------|
| Rakuten General Insurance Co., | Issuer(Long-term) | March 22, 2002 | A- | |
| Rakuten General Insurance Co., | Issuer(Long-term) | February 7, 2003 | A- | |
| Rakuten General Insurance Co., | Issuer(Long-term) | December 24, 2004 | A- | |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 31, 2006 | A- | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 10, 2007 | A- | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 25, 2008 | A- | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | April 28, 2009 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | September 2, 2010 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | November 9, 2011 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 11, 2013 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 22, 2014 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | May 8, 2015 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | July 7, 2016 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | July 7, 2017 | BBB+ | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | January 29, 2018 | #BBB+ | Positive |
| Rakuten General Insurance Co., | Issuer(Long-term) | March 14, 2018 | A | Stable |
| Rakuten General Insurance Co., | Issuer(Long-term) | April 9, 2018 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | November 1, 2018 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | October 16, 2019 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | September 23, 2020 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | October 4, 2021 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | October 4, 2022 | A | Negative |
| Rakuten General Insurance Co., | Issuer(Long-term) | May 16, 2023 | #A | Negative |

Attestation Required by Paragraph (a)(1)(iii) of Rule 17g-7

I, Tomohiro Miyao, have responsibility to this Rating Action and to the best of my knowledge:

- A) No part of the credit rating was influenced by any other business activities.
- B) The credit rating was based solely upon the merits of the obligor, security, or money market instrument being rated.
- C) The credit rating was an independent evaluation of the credit risk of the obligor, security, or money market instrument.

宮尾 知浩

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